



# Additional Education Sessions

Tuesday, August 28 10:15 - 11:45 a.m.	
<p><b>Session 1F</b> <b>Room: Juniper B</b></p>	<p><b>Compassion Fatigue/Vicarious Trauma: When Caring Hurts</b> ●</p> <p><i>Mark Curtis, MSN, PMHCNS-BC, ACHPN, LMT, Innovative Care Solutions</i></p> <p>Compassion Fatigue is the physiological, psychological, emotional, or spiritual symptomatic response experienced consciously or unconsciously after performing some type of caring act for another person who is suffering. Vicarious trauma is an ongoing process of change over time that results from witnessing or hearing about other people's suffering and need. Vicarious trauma can happen because you care – because you empathize with people who are hurting.</p>
<p><b>Session 1G</b> <b>Room: Magnolia</b></p>	<p><b>Don't Stress over Hospice Surveys and ADRs</b></p> <p><i>Anne Shelley, MBA, BSN, RN, LeadingAge Ohio</i></p> <p>Hospice survey process will be discussed along with the top citations in Ohio. Instruction will be given on what to expect during a survey and how to complete a plan of correction. Additional documentation requests continue for hospice. The ADR process will be reviewed and tips to manage non-cancer length of stay will be discussed.</p>
Tuesday, August 28 2:45 - 4:15 p.m.	
<p><b>Session 3F</b> <b>Room: Juniper C</b></p>	<p><b>Therapy and The New Payment Model (PDPM): What Does the Future Hold?</b></p> <p><i>Cindy Gensamer, MBA, LNHA, Absolute Rehabilitation &amp; Consulting Services</i></p> <p>On April 27, 2018, CMS released its proposed SNF rule for 2019 which included plans to replace the existing RUG-IV payment system with an entirely new model. The "Patient Driven Payment Model (PDPM)" was introduced with the belief that it will reduce administrative burdens and correlate payment with patient characteristics rather than services provided. This session will explore CMS' desire to change the payment model, and insight on how the model may affect the delivery of therapy services. Practical suggestions on preparing for the new payment model, scheduled to become effective on October 1, 2019, will be provided.</p>
<p><b>Session 3G</b> <b>Room: Magnolia</b></p>	<p><b>Facility Based End of Life Care</b></p> <p><i>Kim Vesey, RN, MS, CHPN, Ohio's Hospice</i></p> <p>Helping your resident and their family walk the end-of-life journey can be difficult. There are two primary ways to assist them. First is to partner with a hospice provider who shares similar values and mission with your organization. A second way is for your staff to care and support those residents. This session will explore what to expect when partnering with a quality hospice provider, care needs which should be anticipated, and tasks to be assigned to facility team members when a resident chooses to remain in skilled care throughout the end of their life. Together we must strive for perfection, as there are no second chances at the end of life.</p>

Please see other side for more sessions.



# Additional Education Sessions

Wednesday, August 29 3:30 - 4:45 p.m.	
<p><b>Session 7E</b> <b>Room: Juniper C</b></p>	<p><b>“State’s in the Building” - Survival Guide</b> <i>Stephanie DeWees, HSE, LNHA, LPN, BS, LeadingAge Ohio</i></p> <p>The team approach starts before you see the white vehicles with red license plate pulling into your parking lot. Don’t let survey become your disaster, learn how to set up incident command. The best proactive approach is understanding the survey team’s procedures. Learn how to argue like a boss. Walk away with a toolkit of Code “S” survey protocol, team procedures, sample survey polices, and a survey action plan. Admit nothing, keep looking, and keep your name out of the 2567.</p>
Thursday, August 30 2:30 - 3:45 p.m.	
<p><b>Session 10E</b> <b>Room: Regent 3</b></p>	<p><b>Don’t Flush the Goldfish: Using Books to Cope</b> ● <i>Jennifer Taylor, BA, Certified Grief Recovery Specialist, LeadingAge Ohio</i></p> <p>Sadness, fear, illness and loss are an inevitable part of life, and using literature as a springboard for conversations will help initiate and provide the chance to share feelings, tell stories, and deal with difficult issues. Studies have shown the use of literature is effective in helping individuals manage a broad range of emotions and life events. This presentation will demonstrate how to use books and everyday happenings to build coping skills, deal with loss, grief, and change. Participants will leave with skills to use bibliotherapy with those of any age, including residents with dementia, families, and children honoring the young and pure of heart in all of us.</p>

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