



Annual Conference: What if... Wednesday, August 28, 2019

Learning Objectives

SESSION 4

4A. Sundowners Syndrome: Improving Outcomes for At-Risk Populations in The Home, in Hospice and in Long-Term Care

1. Describe the possible causes and manifestations of Sundowners Syndrome and how to differentiate it from similar conditions.
2. Describe strategies for behavioral and pharmaceutical management of Sundowners Syndrome in the home, long-term care setting and in hospice that will improve outcomes for patients, families and staff.

4B. What Every Nursing Facility Needs to Know About Mandatory Compliance Programs

1. Identify the required components of a compliance program that will satisfy the skilled nursing facility Requirements of Participation in advance of survey enforcement.
2. Identify strategies for preventative compliance and avoidance relating to significant risk areas.

4C. Achieving Excellence in Resident Care and Survey Results with Interdisciplinary Approach Utilizing Electronic Medical Records (EMR)

1. Discuss how every department, in long term and assisted living facilities, uses electronic medical records (EMR) to improve resident care and survey results.
2. Describe examples of assessments included in Residents' EMR from every department: nursing, pastoral care, dietary, therapy, social service and activities.

4D. Throttle Up...Medicare and Medicaid Updates...Stay on Track

1. Describe new policies affecting Medicare and Medicaid that are applicable to business functions.
2. Identify areas in need of improvement within the organization to mitigate audit findings.

4E. Readmissions SNF VBP: A Second Look

1. Review the CMS SNFVBP Program, including the CMS Spreadsheet Report on your SNF Performance.
2. Discuss the importance of assessment, care plan and management of comorbidity and functional status as discriminatory predictors of readmission.

4F. State Budget Update - What it Means for SNF Reimbursement

1. Learn about the changes impacting the rate setting.
2. Understand how proposed budget language changes might impact rates in October.
3. Identify action steps for the finance department and MDS coordinators.

4G. Award Winning Neuroscience Approach to Manage Difficult Behaviors of Residents in Assisted Living and Memory Care

1. Identify which part of the brain causes difficult behaviors.
2. Discuss practical neuroscience approach to manage difficult behaviors.

SESSION 5

5A. Giving the Gift of Hospice

1. Identify the myths of hospice versus the facts.
2. Identify knowledge and skills needed to give the gift of hospice.

5B. LeadingAge Ohio Compensation & Benefits Survey: 2019 Findings

1. Identify 2019 compensation and benefits survey findings.
2. Explain the importance of benchmarking salary and benefits in order to achieve results and long-term success for the investment you make in your human capital.

5C. Medicaid Fraud 101

1. Discuss the Medicaid Fraud Control Unit's role in the overall scheme of Medicaid program integrity and the Medicaid Fraud Control Unit's statutory authority and jurisdiction.
2. Identify common schemes by which providers defraud Medicaid and current trends in Ohio Medicaid provider fraud.

5D. Revenue and Contribution Recognition: What You Must Know Now

1. Explain how the new revenue and contribution recognition standards will impact an organization's systems and reporting.
2. Identify the do's and don'ts of the new financial statement presentation standard that should have been implemented at the end of 2018.

5E. Ohio's State Plan on Aging: Working Together to Shape the Future of Elder Services and Long-term Supports

1. Discuss how Ohio's State Plan on Aging impacts the mission of LeadingAge Ohio members.
2. Identify partnership opportunities in the State Plan on Aging.

5F. Employer of Choice

1. Explain why becoming a true "employer of choice" benefits residents, employees, and the organization.
2. Discuss the Employer of Choice Award criteria with emphasis on the revisions for the 2019 cycle.
3. Define the role of senior leaders and Human Resources professionals in creating and supporting a commitment to become a true "employer of choice."

5G. Value-Based Contracting - Preparation and Negotiation

1. Identify financial benchmarks and service delivery model changes that need to be addressed to maximize on a value-based contract.
2. Identify at least three contracting provisions that will result in an effective value-based contract.

SESSION 6

6A. Millennials: The Emerging Generation of Caregivers

1. Describe relevant demographic statistics for the Millennial caregiver including personal, psychosocial, emotional, and physical challenges experienced by Millennial caregivers.
2. Identify possible resources and strategies healthcare providers can offer to Millennial caregivers to support them in their caregiving roles.

6B. MyCare Ohio: The Role of Ombudsmen Across Settings

1. Describe the ombudsman role in resolving MyCare Ohio complaints in all settings.
2. Discuss useful tips for providers about working through common issues in partnership with the ombudsman.

6C. Accessing Capital in Not-for-Profit Senior Living

1. Discuss the current state of the senior living capital markets.
2. Identify how to establish a disciplined approach to growth capital, and selection of appropriate decision-making tools for the best financing option.

6D. Fighting Loneliness and Isolation Using Montessori Based Methods and Activities

1. Identify concrete, hands-on examples of successfully implemented Montessori based group activities to implement in long term care settings to support community and relationship building within the living environment.
2. Discuss strategies that provide older adults with a more active role in their living community and a stronger sense of belonging.

6E. Legal Updates: Survey, Enforcement and Compliance

1. Identify current regulatory requirements and challenges for long-term care facilities, including new transmittals and other issuances including regulations to be implemented in November 2019.
2. Discuss how to proactively address facility challenges faced by the long-term care industry and the potential impact of the Office of Inspector General's work plan on post-acute care providers.

SESSION 7

7A. The Impact that PDPM Will Have on Your Facility MDS process

1. Discuss how the PPS schedule will be completed during the transition from RUGS IV to PDPM.
2. Describe at least 3 new MDS items that will be effective on the MDS as of 10-1-2019.

7B. Surviving in a Narrowing Network Environment

1. Identify steps beyond one's Star Ratings to present one's facility favorably.
2. Discuss various advanced Alternative Payment Models that are driving health systems to narrow networks.

7C. How to Integrate Technology Solutions as a Response to Industry Trends

1. Discuss the key trends and disruptors impacting the senior living sector.
2. Describe solutions aimed at the intersection between key industry trends, consumer expectations and technology innovations.

7D. How to Utilize All the Data You Compile to Impact Operations

1. Identify how to use data to improve financial outcomes, 5-Star Ratings, and improve overall operational success.
2. Discuss how to implement improvement plans with leadership teams and how to drive the outcomes.

7E. Your Employees Can Be QAPI Champions

1. Identify the requirements of implementation of QAPI Phase 1, 2 and 3.
2. Describe the opportunity for positive clinical and organizational outcomes from implementing QAPI.